

Congratulations
Lance Clontz –
from the Machine
Shop! You won
the IIFLT raffle and
a digital picture
frame.



March 3, 2010

The Incident and Injury Free Leadership Team conducted a raffle during the Business Plan Rollout this year. Below is a brief summary of the responses we had with our raffle questionnaire – related to Stop Work Authority. We had a total of 158 responses.

Some of your
comments and
feedback are
displayed in the
callouts. Thank you!

The crew was very
respectful when
concern was
raised.

1. What worked when you used Stop Work Authority? Many people responded that Stop Work Authority works – it reduces risks and increases awareness. People noted that the **job went well and injuries were avoided**. What didn't work well? Comments included that ineffective SWA can be manifested as - delayed response to concerns, poor communication, and work was slowed down.

I paused the task
long enough to
conduct an LPSA
with minimal
impact on the task
and no negative
feedback.

SWA worked
when I noticed a
hole in a fresh air
cart hose and had
the cart replaced.

2. What is the best way to communicate that you care about the safety of someone who needs your help? Most responses recommended that you make it personal by telling people they have a reason to be safe, take the time to **effectively communicate** your concerns and **listen**, and be ready to follow through with your **assistance**!

We all went home
safely.

Be an active
listener –
feedback what
you heard.

3. What happened the last time someone showed that they cared about your safety at work? Most people responded that they were **grateful that someone cared about them enough to stop a potential injury from occurring!** Others noticed that the experience it made them **want to be safer** and **raised their awareness of hazards and risks** in their job.

Talk to people
directly. Don't be
afraid.

Be sincere.

Ask questions.

Be respectful and
caring... no finger
pointing.

I was shown a
better way to do
the job and we all
learned.

Just because I
didn't see the
danger doesn't
mean it isn't
there.

We would like everyone to go home the same way they came to work, or better - each and every day. We are changing the way we think about stop/ pause work authority, giving people better communication tools when stop work authority is being used. Below you will see a the 5 Steps of Stop Work Authority – please review them with your team and ask... how would you respond if someone stopped – or paused – your work.

If you have any comments or feedback around successes and failures when using Stop Work Authority, please [email the IIF Leadership Team](#).

It feels good that
others cared.

5 Steps of Stop Work Authority

